

Return counselling

The return counseling service is the cantonal point of contact for asylum seekers who voluntarily or in compliance with the law decide to leave Switzerland.

What is return counselling?

The return counselling service helps people in the canton of Thurgau who wish to leave the country to prepare and organise their return.

The service consists of advice, support with individual projects, financial aid, medical assistance, support in the home country and organisation of the journey home.

The counselling is without obligation, confidential and free of charge. The return counselling is supported by the State Secretariat for Migration (SEM).

Who can benefit from return counselling?

- Persons obliged to leave the country
- Temporarily admitted persons
- Recognised refugees
- Victims and witnesses of human trafficking

Where can I get information and register?

Interested persons can contact the return counselling service of the Migration Office by telephone +41 (0)58 345 66 55 or e-mail (rueckkehrberatung@tg.ch) and make an appointment for a consultation without obligation. It is also possible to visit the counter of the Migration Office of the Canton of Thurgau. Please note the opening hours and make an appointment in advance so that we can give you case-specific advice.

Contact persons from the municipalities, the temporary accommodation centres and civil society can get in touch with the return counselling service for information or to arrange an appointment.

Who does the cantonal return counselling service work with?

The return counselling service actively informs its partners in the canton about return assistance and the current programmes of the State Secretariat for Migration (SEM).

The SEM implements return assistance with its partners, the Swiss Agency for Development and Cooperation (SDC), the International Organisation for Migration (IOM) and the responsible cantonal offices and aid organisations.

If you have any further questions, please do not hesitate to contact us.

Return assistance for voluntary return to Ukraine

Ukrainian citizens in need of support who hold S status and want to return voluntarily and definitively can receive a maximum of CHF 500 (children half) and a maximum of CHF 2,000 per family in return support following a review of the individual case by the SEM.

In the canton of Thurgau, interested persons can contact the return counselling centre (rueckkehrberatung@tg.ch, 058 345 66 55) to make an appointment. The return counselling centre will talk to the person and submit the application for financial aid to the SEM. By leaving the country, the person renounces their S status and signs a declaration of renunciation.

- [Return Assistance](#)
- [Information Sheets Return Assistance International](#)
- [Organisation for Migration - Bern \(IOM\)](#)